

SEND Mediation & Disagreement Resolution Service (DRS)



Mediation &
Disagreement
Resolution

operated by
POINT



ABOUT US

POINT deliver FREE Mediation and DRS in Oldham to parents and carers of children with additional needs and disabilities (aged 0-25 years); and young people themselves (aged 16 years and over).

The service helps to settle disagreements between parents or young people and local authorities, health and schools or other education providers.

WHAT WE OFFER

- Independent information about Mediation and Disagreement Resolution.
- A confidential and impartial process.
- A safe, neutral environment that allows both parties to be listened to and understood.
- An opportunity to resolve disagreements locally – protecting vital relationships.
- A Mediator trained to Civil Mediation Council Standards.

HOW TO ACCESS

As a parent/carer or young person you can:

Telephone or email our service directly for impartial advice and support. If you would like to know more about the service, you can visit our website or get in touch with us.



point-send.co.uk/sendmediation



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